

W-01431A-09-0360

W-01431A-09-0360

ORIGINAL



0000104967

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua**Phone:** (602) 542-0832

A 10: 47

Fax: (602) 542-2129**Priority:** Respond Within Five DaysAZ CORP. COMMISSION
DOCKET CONTROL**Opinion** **No.** 2009 - 82991**Date:** 11/10/2009**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:****Maria****Duron****Account Name:**

Maria Duron

Home: (520) 281-2050**Street:**

05 Monte Vista Dr

Work: (000) 0000000000 Arizona Corporation Commission**City:**

Nogales

CBR:**DOCKETED****State:**

AZ

Zip: 85621**is:**

NOV 13 2009

Utility Company:**Valle Verde Water Company****Division:**

Water

DOCKETED BY

Contact Name:

Elaine Byfield

Contact Phone: (520) 623-5172**Nature of Complaint:**

11/10/09

Docket Number W-01431A-09-0360

Per Ms. Maria Duron she opposes the rate increase by Valle Verde Water co. She feels it's to much money and she currently does not have a job. She lives by herself and would not be able to afford the large increase.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

11/10/09 I advised Ms. Duron that her comments regarding the Valle Verde Water Company ("Valle Verde") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Valle Verde application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 11/10/2009

Opinion No. 2009 - 82991
